

## Citrix Password Manager

Password management from the industry leader  
in application delivery and application security

### If You Already Have Citrix Presentation Server

Citrix Password Manager is the best enterprise single sign-on solution for Citrix Presentation Server™. Here's why:

**There's no client** — Whether users are accessing their applications through a published browser, a published desktop, Web Interface for Citrix® Presentation Server, or an ICA® connection on the LAN, they have single sign-on access.

**Help desk calls become a thing of the past** — Users accessing applications through Web Interface can reset their passwords by selecting the password reset service located on the main Web Interface logon screen.

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**The easiest way to improve application security and simplify user access. Citrix Password Manager™ helps you increase user productivity, eliminate security breaches, comply with tough regulations and cut help desk costs.**

Citrix Password Manager is a leading enterprise single sign-on solution that delivers simplified user access and advanced password security to Windows®, Web and hostbased applications, either as a standalone solution or as a seamless part of Citrix environments.

### Strengthen application security

To strengthen application security, Password Manager centralises password management, moving this important capability into the hands of the IT organisation. Centralisation reduces vulnerability to end-user security lapses and to external attacks, allowing you to tighten and enforce password policies. In fact, when users leave your organisation, there is only one door to shut to terminate their application access — the primary network logon — because Password Manager controls all user passwords.

### Simplify application access for your users

Because users authenticate only once using a single password for all password-protected applications, you can help eliminate security breaches associated with their password lists and enable users to work faster and better.

### Introduce great access controls for regulatory compliance

Password Manager provides comprehensive control over access to information, helping your organisation minimise security breaches and easily achieve compliance with regulations such as HIPAA, the Sarbanes-Oxley Act and the European Union Data Protection Directive. In tracking information access, the underlying technology enforces strong password policies, automates password changes and captures user access data for audits. Security is further increased when Password Manager keeps application passwords hidden from end users.

**Same server farm, same license server, same policies and user groups —**

Install the Password Manager agent on Presentation Server without expanding your server farm; speed deployment by using your existing Citrix license server; and use Presentation Server policies and user groups to enable deployment to targeted user populations.

**Manage it all from one console —**

The Password Manager administration console is a snap-in to the Citrix Management Console, allowing administrators to manage their full Citrix environment in one place.

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**Help your help desk reduce costs**

According to Forrester Research, organisations spend on average \$200 per user annually for password changes and resets. Password Manager further reduces this cost with its automated password change process. Password Manager automates password resets and account unlocks with user self-service, significantly reducing help-desk costs for your organisation.

**Deploy and integrate out of the box**

Unlike many other single sign-on solutions, Password Manager is easy to deploy — no scripting, no application-level integration and no changes to your infrastructure. Plus, it integrates out of the box with leading multifactor authentication devices and uses industry standards to easily integrate with user provisioning and identity federation products.

**Improving Access for Care, Compliance and Cost Savings**

Golden Ventures is a leading U.S. provider of healthcare services to the elderly. With a decentralised organisation whose facilities each ran its own elderly minicomputer and networked PCs or laptops, Golden Ventures faced impediments to its corporate goals of quality care, compliance with HIPAA and Sarbanes-Oxley regulations, and cost savings to fuel future growth. Golden Ventures implemented Citrix Password Manager, which helps to enforce strong password usage and reduces the large number of password related helpdesk calls. Currently, 40,000 employees across the organisation use Password Manager to connect to their standard desktop. "Password Manager was very easy to implement and requires minimal maintenance," said David Valcik, Vice President of Infrastructure Services. "For example, it only took us 30 minutes total to single sign-on-enable our six Web applications. For training, we sent out a quick reference card to the nursing homes that explained how to use the new system. In our initial rollout to 7,000 employees, which took one week, we only received about 35 help desk calls out of a total of 70 facilities."