

## AppSense Environment Manager

### Key Benefits

- Eliminates cost of profile corruption
- Simple migration from existing profiles
- Dramatically reduces logon times
- Minimises support costs
- Maximises user productivity

### User Environment Management

Profile Management is one part of AppSense User Environment Management. User Environment Management is a comprehensive solution that enables users to receive a consistent yet contextual environment that is protected from unauthorised activity and responsive to users' needs.

### AppSense Management Centre

AppSense Management Centre increases visibility into user environments through centralised monitoring and reporting of end user activity. Secure and scalable deployment capabilities ensure users benefit from the latest profile and configuration settings.

- Real time environment management
- Enterprise deployment and auditing
- x64bit supported

### Profile Management

**Consistent yet contextual user environments.**

Enable users to experience a consistent working environment by combining policy with personalisation independent of application delivery mechanism. AppSense Environment Manager provides a more efficient alternative to roaming profiles, reducing the potential for profile corruption and providing users with a consistent and seamless working experience.

### Profiling and Personalisation

Through a combination of company policy and user personalisation, administrators are able to deliver optimal user environments regardless of how the environment is delivered to the user. AppSense Environment Manager provides one profile management solution across Citrix®, Microsoft® Terminal Server™, virtual and physical desktop environments and streamed applications.

By using a combination of mandatory profiles and personalised environment settings, profile sizes are reduced, resulting in improved user log-on and log-off times. This also removes contention when saving profiles at user log-off which could result in profile corruption.

### Configuration Management

Granular control of the environment is provided using an intuitive user interface rather than complex scripting. Rules that determine actions on start-up, log-on, log-off and shutdown can be quickly implemented, enabling not only shorter log-on & log-off times, but policy enforcement and user preference support.

AppSense Environment Manager's Self Healing mechanism ensures that should configuration settings be taken out of their desired state, they are instantly restored without user intervention.

Administrators can tailor the functionality of individual applications according to the context of the user to simplify the user experience. This also provides enhanced security of the environment based on end-point analysis results. For example, if a user is accessing an MS Word™ document from outside the corporate network, AppSense Environment Manager can disable features such as 'Print' and 'Save'.

### Key features

- Comprehensive profile management
- Folder redirection
- Self healing of files, processes, services and the registry
- Application and operating system lockdown
- Active directory integration
- Windows policy integration and management
- Removable storage control
- Extendable rule conditions
- Custom actions
- Configuration snippets
- Auditing and reporting

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# AppSense Environment Manager



## Application & operating system lockdown

AppSense Environment Manager's Lockdown technology enables Administrators to strip out unwanted application and Operating system functionality depending on the user's context, to reduce the complexity of the end user experience or for security purposes. For example, it is possible to hide or prevent access to specific application interface components such as buttons, menus and toolbar items, disable keyboard strokes such as Print Screen, Copy or Paste and prevent certain text from being entered into edit controls such as Web browser address bars.

## Platforms supported

- Windows Server 2003, Vista, XP (x32bit and x64bit)
- Windows 2000 Professional and Server
- Windows Terminal Server (2000 or greater)
- Citrix Presentation Server™, Citrix XenDesktop™, Citrix Access Gateway™
- Application streaming and virtual Desktops

## User Profile Management

AppSense Environment Manager can be used to resolve roaming profile issues that may be encountered when users are logged on to multiple servers. Used in conjunction with a mandatory profile, AppSense Environment Manager may be configured to save different portions of the user's profile at logout, such as registry settings, files and folders, and then restore them when the user next logs on.

Folder redirection allows end-user data, such as personal documents and corporate data to be stored outside of the profile. This has the added benefit of minimising network bandwidth consumption, saving and loading relevant areas of a user's profile, rather than transferring the whole profile across the network.

## Environment Configuration

Environment Manager provides a comprehensive set of actions and rules that enable administrators to configure and maintain user environments without the need for advanced scripting skills. Configurable actions include the management of files, folders, drives, printers, registry, shortcuts, environment variables, ODBC connections, user interface controls, Group Policy settings, removable storage devices and even customised, scripted actions.

Rules may also be configured based on Active Directory, user, session, client or computer settings, giving you complete flexibility to apply precise actions in specific scenarios. Inherent, task driven wizards simplify and accelerate the creation of both actions and rules.

## Active Directory & Windows Policy Integration

AppSense Environment Manager can either be used alongside Active Directory implementations to extend Group Policy settings or can be used independently. Windows ADM files can be imported and reconfigured, providing centralised management and deployment of existing policies from within the AppSense Environment Manager console.

## XML-based Configurations

A rich Microsoft Management Console (MMC) provides centralised configuration and the underlying XML-based configuration replaces the need for synchronous log-on scripts, ensuring log-on actions are processed in parallel. The result is dramatically reduced user log-on times. Dependencies can also be applied to ensure dependent actions run in sequence where necessary.

## Self Healing

Self Healing technology ensures that computer and user settings are restored to their original state in the event of a system failure or unauthorised changes.

AppSense Environment Manager self heals a wide range of items from processes and services to files and the Registry. Self Healing can be used to ensure critical applications, such as security software, are always running, providing additional security against the threat of Trojans, worms and spyware.

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